

cpd25 Event Attendance and Evaluation Report 2020-21

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Event Attendance 2020-21

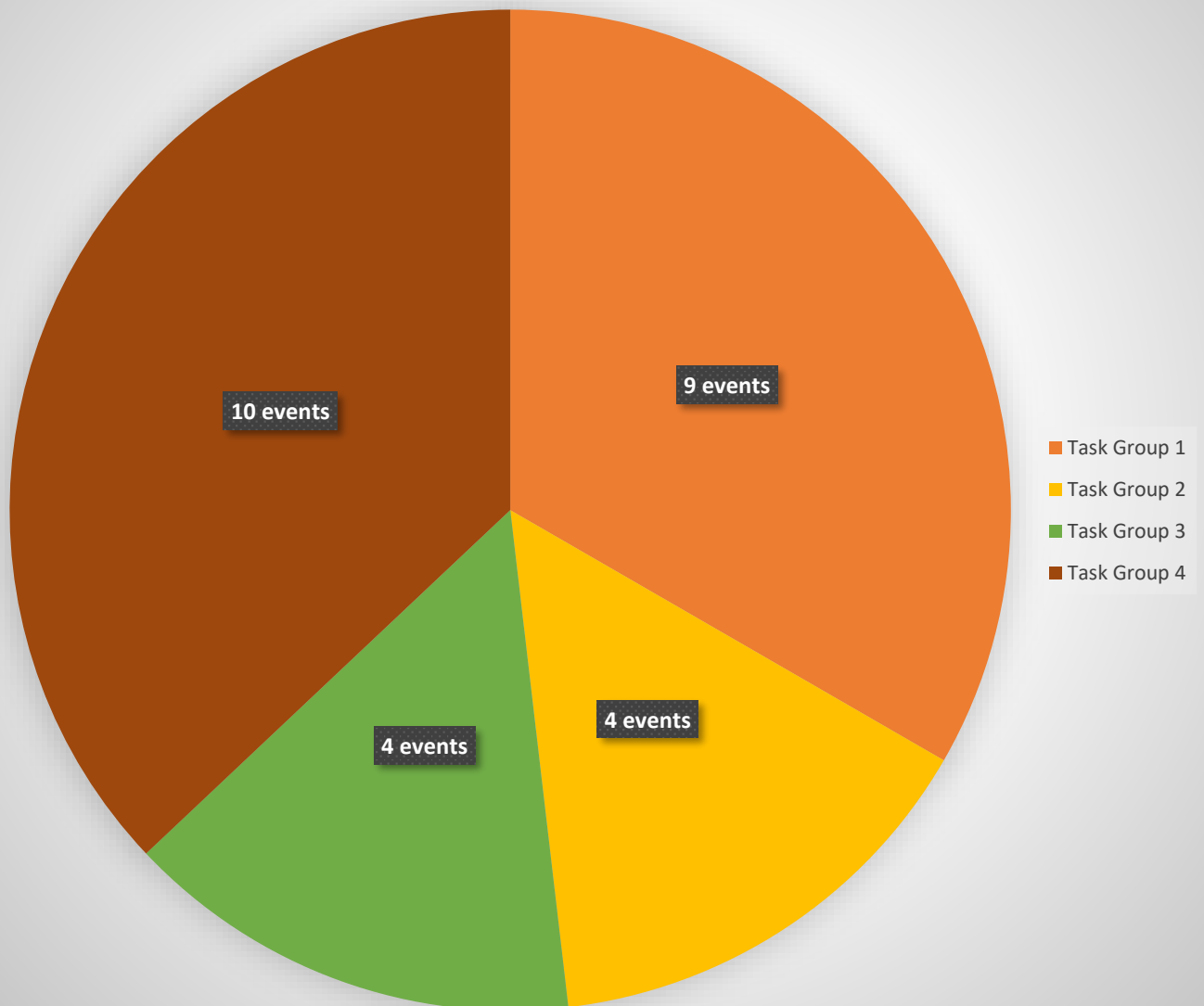
In 2020-21 the Task Groups held 27 events, including 6 free events for M25 Consortium members. Due to the Covid-19 outbreak, all events were held online via Zoom and Microsoft Teams, and no face-to-face events or visits took place.

The table below shows a breakdown of all the organised events, in order of Task Group, including numbers of attendees:

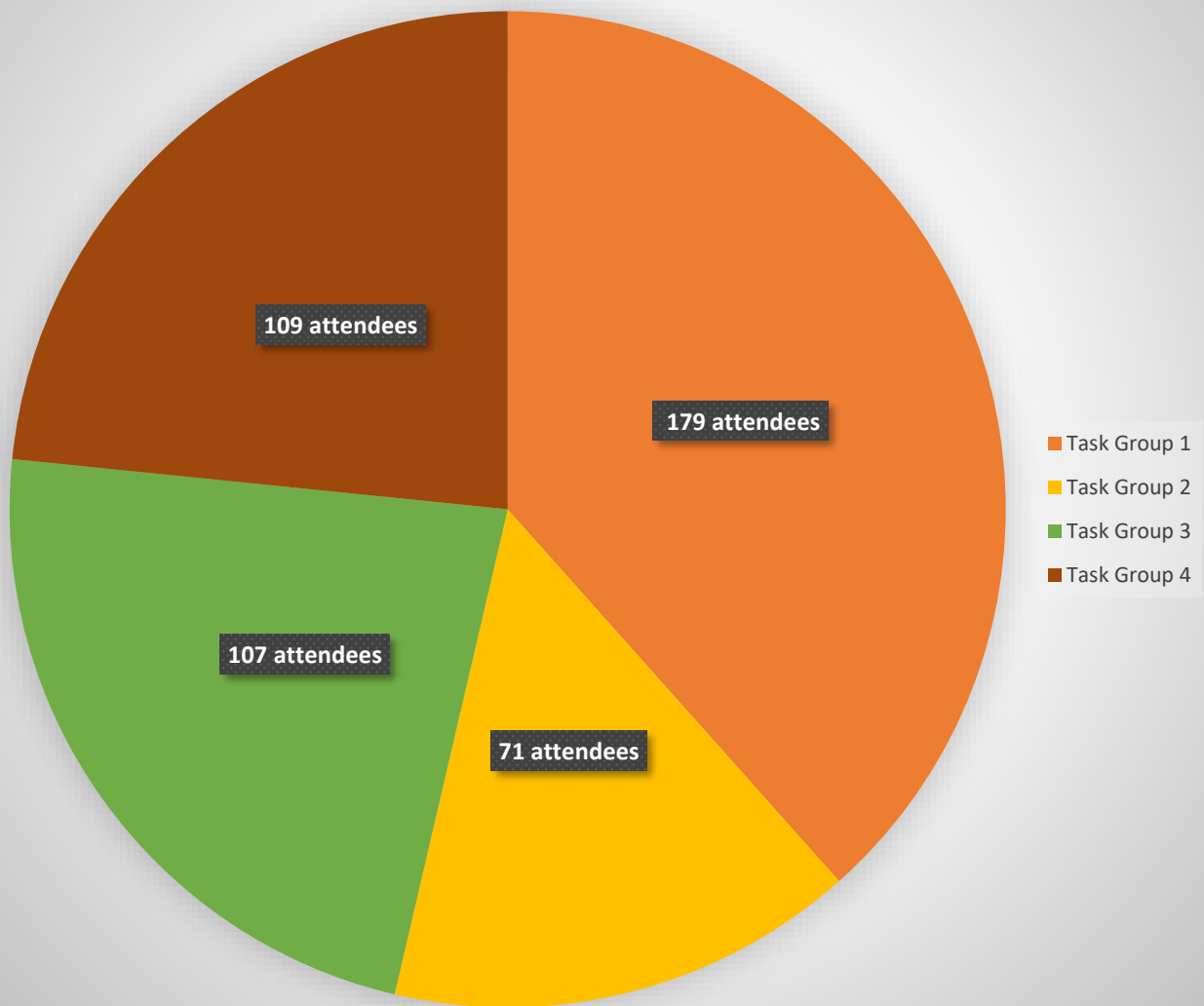
TG	Event (paid)	Attendees total
1	Presentation Skills	32
1	Applying to study Library and Information Science	19
1	The GLAM Sector	10
1	Library Marketing	30
1	Online Recruitment	12
1	So you want to be a Subject Librarian?	40
1	Director's Cut	8
1	Effective Communication	16
2	Deaf Awareness	18
2	Mental Health & Wellbeing	19
2	Accessibility	19
3	Delivering Library Services Remotely	10
3	Data driven Library Services	30
3	Library Inductions	44
4	Difficult Managerial Issues: General Problems & Approaches	10
4	Difficult Managerial Issues: Effective Use of Support & Sanctions	6
4	Difficult Managerial Issues: The Difficult Managerial Interview	9
4	Difficult Managerial Issues: Dealing with Impact	6
4	Managing Student Behaviour	14
4	Managing Student Behaviour 2	10
4	New to Management	13
EVENT SUBTOTAL		375

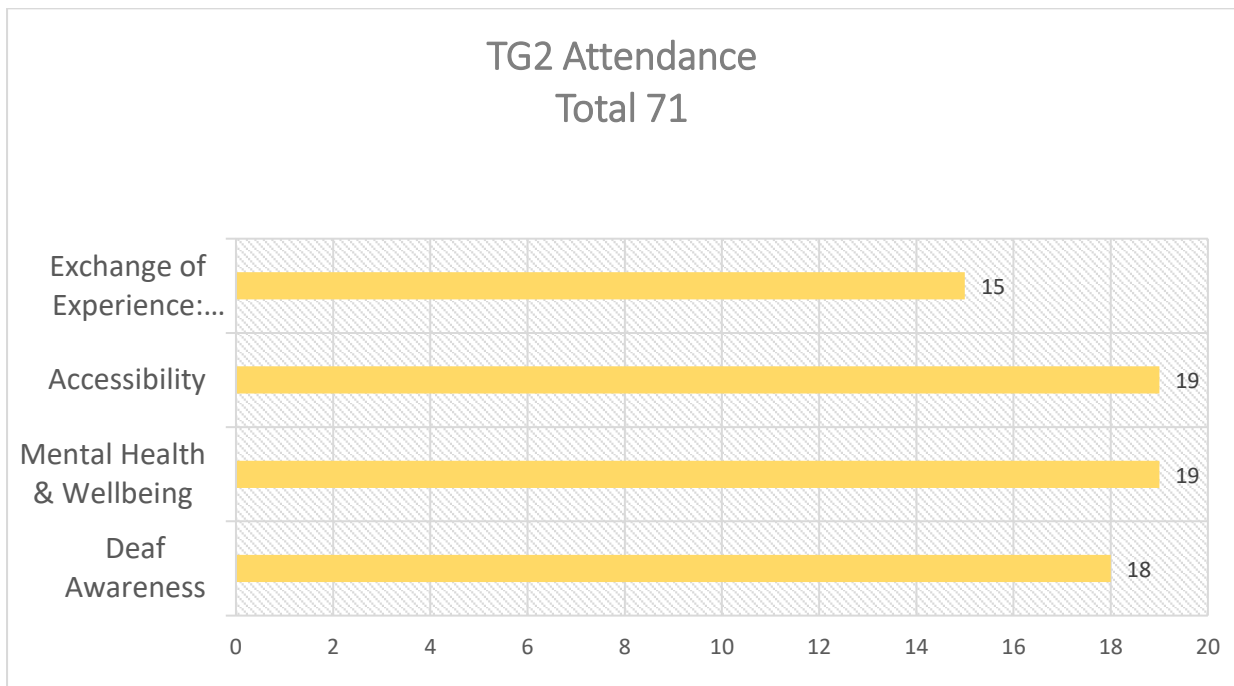
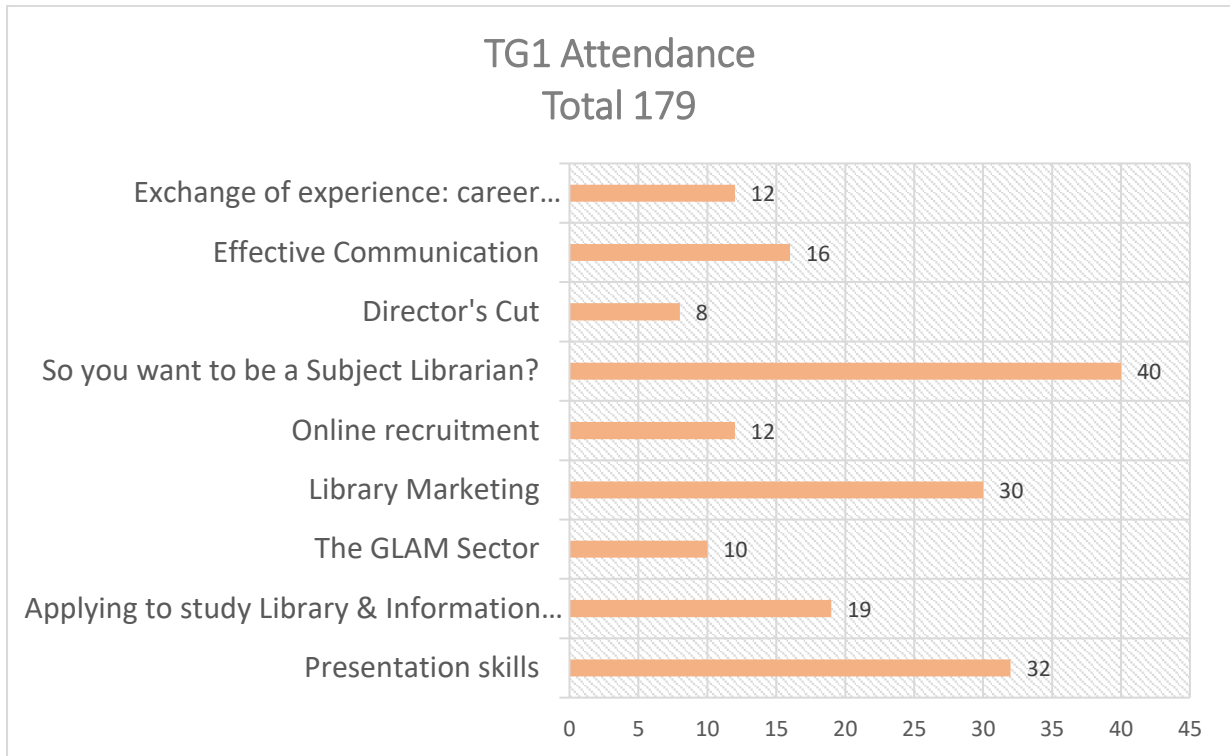
Event (free)		
1	Exchange of Experience: career development during lockdown	12
2	Exchange of Experience: managing the student experience during lockdown	15
3	Exchange of Experience: managing hybrid (physical and virtual) library services	23
4	Exchange of Experience: supporting each other during Covid	11
4	Exchange of Experience: reflection & learning	9
4	Resilience Booster	21
FREE EVENT SUBTOTAL		91
TOTAL		466

Number of events 2020-21 Total 27 events

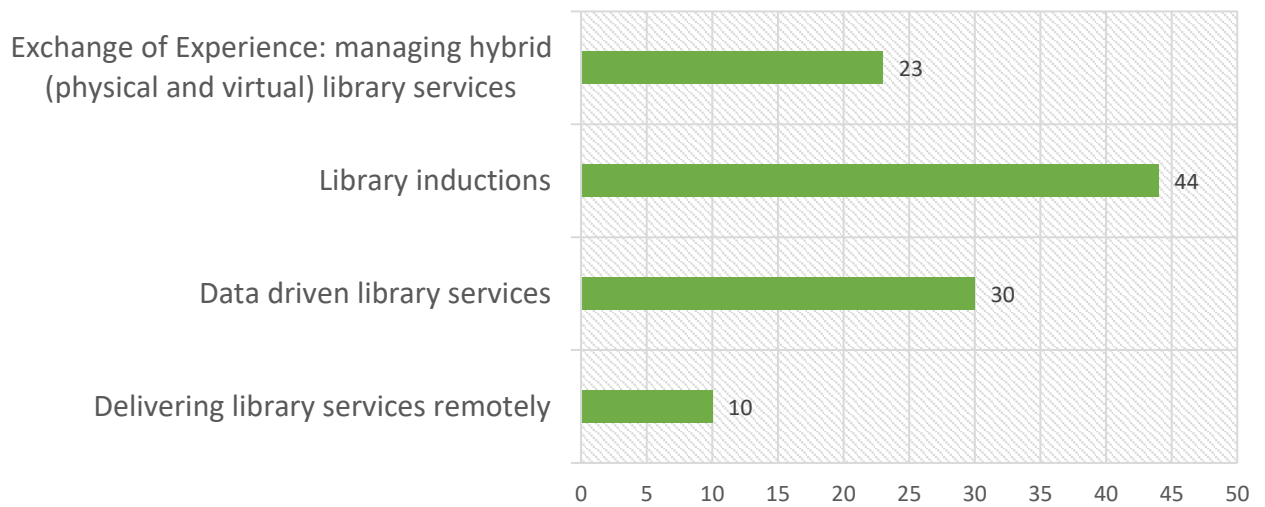


Number of attendees 2020-21 Total 466

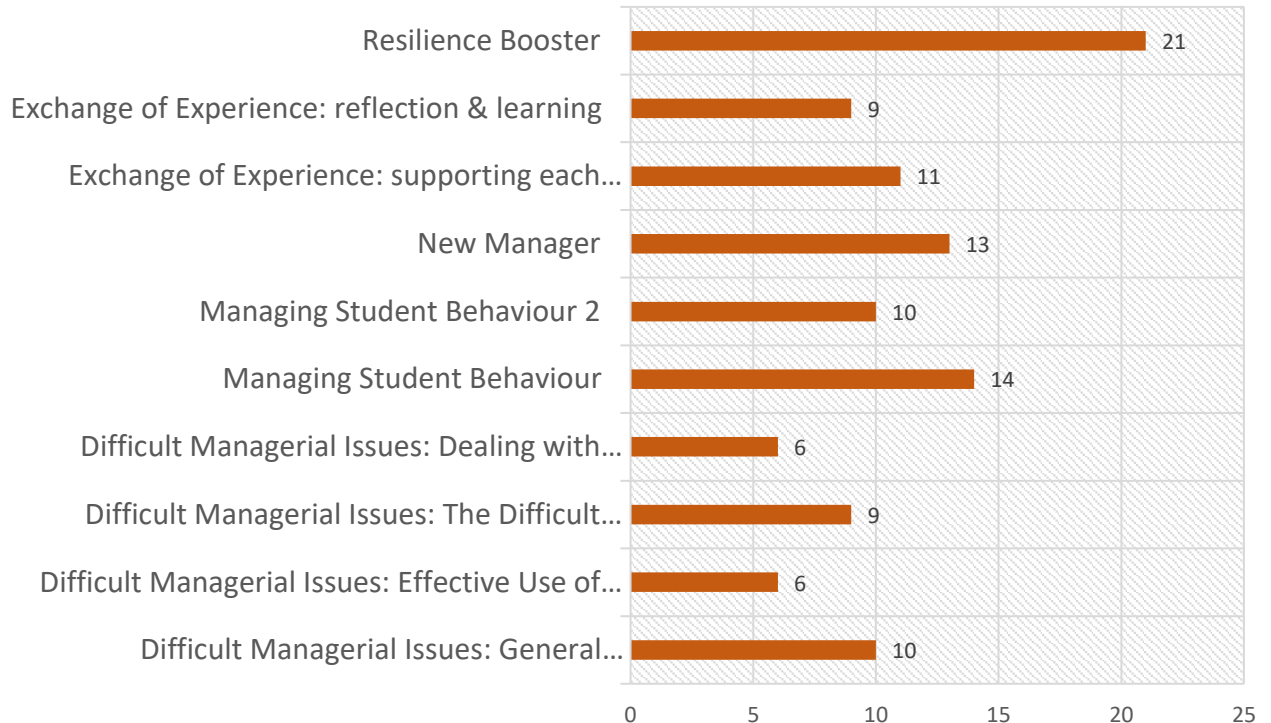




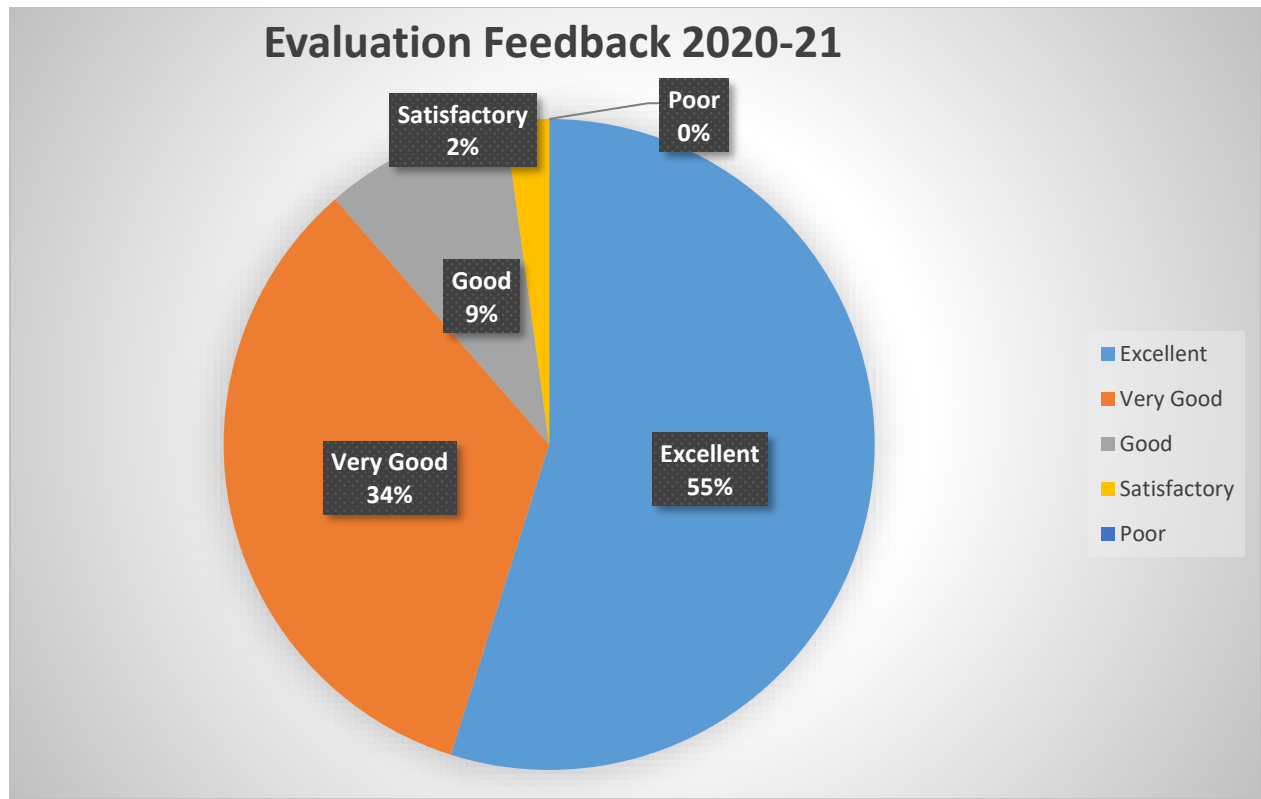
TG3 Attendance Total 107



TG4 Attendance Total 109



Event Evaluation – Feedback Summary



From 39.5% (184) of total attendees

Attendee feedback comments:

Difficult Managerial Issues series, September 2020:

“Picked up a couple of good tips on strategy. Learnt to treat all staff the same regardless of their performance. To give them as much time as I would the best worker.”

“The session leader was very good at adapting the workshop to our individual examples and queries. The session went really quickly and was really interesting. It was very interesting and I learned a lot! Many thanks!”

Resilience Booster, 21st October 2020:

“The format was great, 10 tips so easy to follow and nice simple things that didn’t make you panic. I liked the interactive bits, good to keep you engaged.”

“This session convinced me to look after myself a bit more! Thierry was delightful and very engaging. I liked the practical elements to the session.”

Managing Student Behaviour, 18th & 19th November 2020:

“I enjoy the activities/discussions Ash puts together as it helps to hear from the group the different approaches used in other Libraries. The group work also helps the learning to stick – for example when discussing realistic scenarios this personally helps me visualise and make sense of situation.”

“All of the course was interesting and relevant. It is useful to hear other people’s experience.”

Presentation Skills, 26th November 2020:

“It was a pleasure to attend Ned’s webinar today. I found the session easy to follow and understand.”

“All good, very useful and I’ll certainly be changing the way I present.”

Applying to study Library and Information Science, 3rd December 2020:

“All of the questions I had were answered, the Q&A was especially helpful. I found it useful to have a variety of speakers from various backgrounds on how they progressed their career and the role of the qualification in their career progression.”

“Hearing about each personal experience. Really useful and motivational! Thanks so much!”

“Hearing from both current and past students experiences as well as what the course entails”

Delivering Library Services Remotely, 22nd January 2021:

“Hearing others’ experiences and also learning about technology which I did not know of being used by other libraries.”

“The fact that it was a workshop/forum, rather than a few people sharing their experiences, which are not always similar to yours. It was really good to have a supportive, friendly environment.”

The GLAM Sector, 27th January 2021:

“Using multimedia and slides and experiences gave a rounded well documented experience.”

“To me, each speaker offered something of interest. I was particularly interested by discussion surrounding library and information service practice, as that is my own background, but also appreciated the variety of topics covered by the speakers.”

New to Management, 10th & 11th February 2021:

“The honest exchange of ideas and concerns and Ash sincere approach to issues that managers face and staff equally. It was an excellent training.”

“Loved everything especially covering all concerns great pace- delivered with humour.”

Data Driven Library Services, 16th February 2021:

“Both presentations were easy to follow and had some really good tips concerning why they collect data, what they use it for and the different methods available of collecting data.”

“Examples of projects where data was used. Breakout rooms and having the opportunity to talk to other attendees.”

Mental Health & Wellbeing, 24th February 2021:

“Thank you for your time and all presentations were well presented, got a lot of information and good ideas from the session from the session.”

“Excellent facilitator and speakers.”

Online Recruitment, 9th March 2021:

“Just thank you to everyone for organising this brilliant session, I'm truly glad I attended!”

“Some useful tips from speakers and attendees.”

Library Marketing, 8th April 2021:

“Thank you for hosting this great session. It was really useful to get an insight into how other academic libraries conduct themselves in the online space.”

“Really enjoyed it. Very well organised.”

Deaf Awareness Training, 19th April 2021:

“It was incredibly helpful training that provided a lot of digestible information in a short period of time.”

“This was an interesting and informative training session which provided awareness of the Deaf community. Learning how to fingerspell and use basic sign language was really enjoyable and I hope to use this in the future.”

Accessibility for Students, 24th May 2021:

“An excellent session, Lizi was very professional and gave a brilliant introduction to the apps and features. I will certainly be sharing this useful information with my team.”

“It was brilliant to be shown all the Apps that can be accessed and to support those that do not get help through DSA because they may not meet the criteria.”

So you want to be a Subject Librarian?, 26th May 2021:

“Thank you all for a really positive, interesting and informative event, I learned a great deal.”

“Really excellent event - incredibly helpful. As someone who will be looking for a new job soon, this was a really useful session with some great practical advice.”

“This was a fantastic event. I found this incredibly beneficial as I feel it has provided me with the tools and confidence to begin applying for subject librarian roles. It was great to hear from a variety of perspectives too. Thank you!”

Library Inductions, 16th June 2021:

“Session was really well-run, easy to login, ask questions, follow the agenda. It was great to attend a conference - this hasn't been possible during the pandemic, so it was a welcome change. Thanks for running this session.”

“Thank you for organising this course. The content was very rich and the speakers were professional and engaging.”

Directors’ Cut, 23rd June 2021:

“Interesting to hear the speaker's experience of career path and challenges, and having overall responsibility for areas outside his expertise.”

“I liked the narrative element as well as the range and applicability of the information spoken and provided by the slides. Christopher's delivery, and engagement with delegates was top-notch.”

Effective Communication, 6th July 2021:

“Thanks, it was a really useful and enjoyable session.”

“A good, interesting session, which has certainly got me thinking more about how I present myself during meetings.”

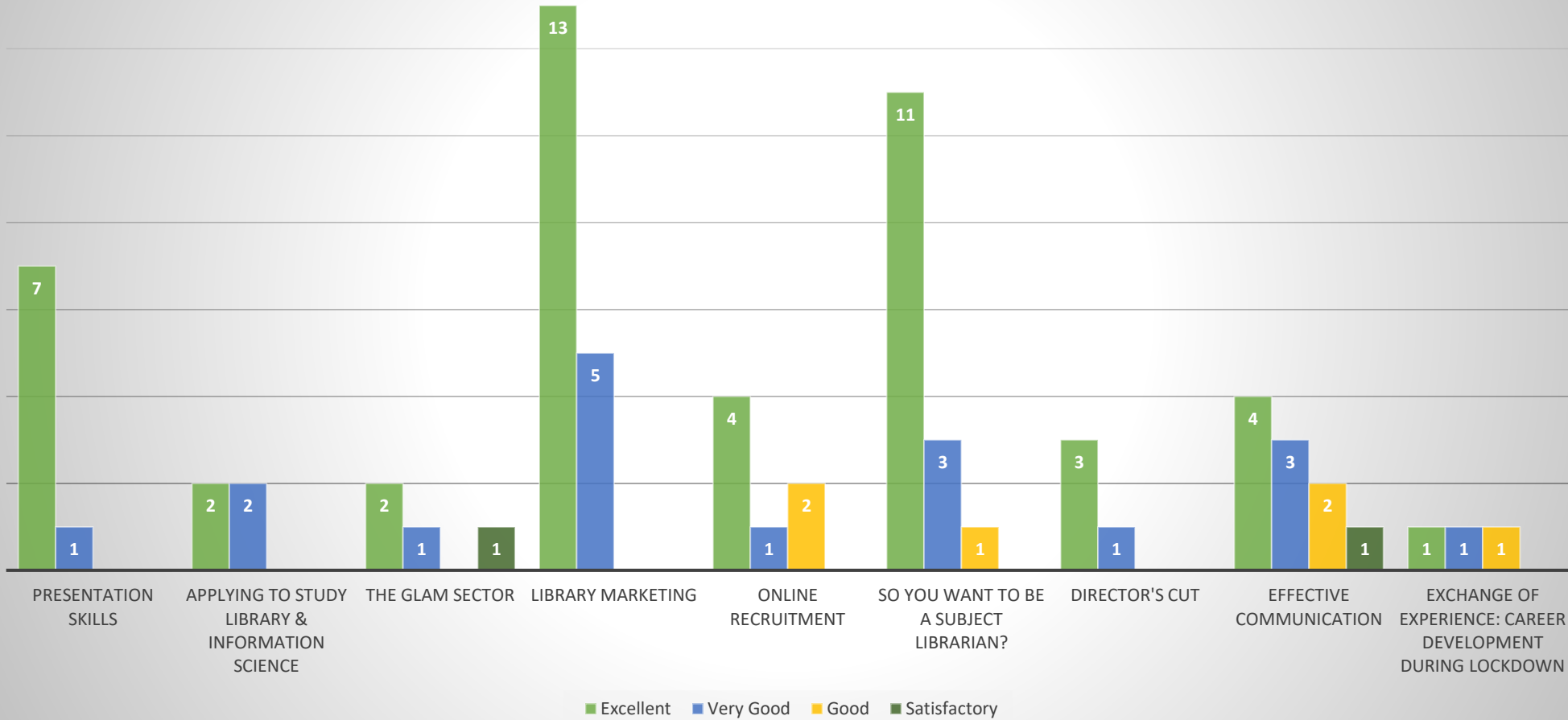
Exchange of Experience series, free online events for members:

“Really nice to network with others and I thought the conversation flowed well as the group was a good size for a zoom call.”

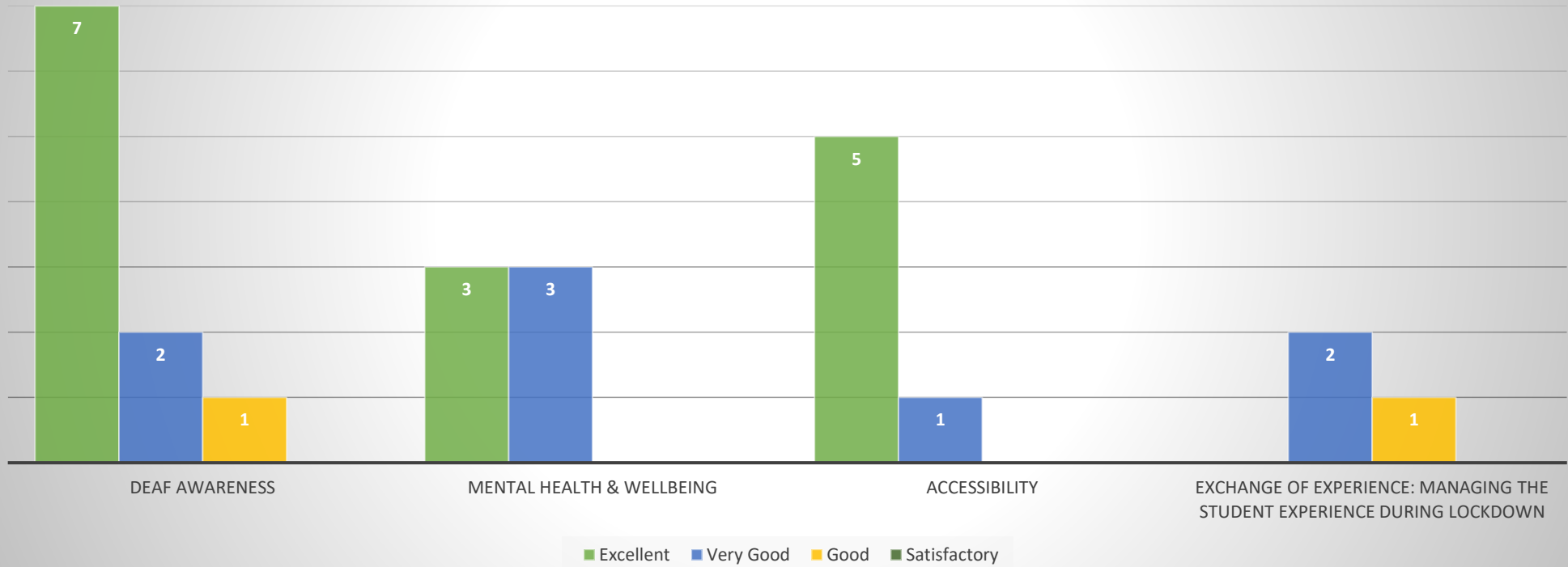
“Shared experiences during the lockdown and ways of taking advantage of them towards the future”

“Hearing the experiences of other libraries, and refreshing that they are so similar”

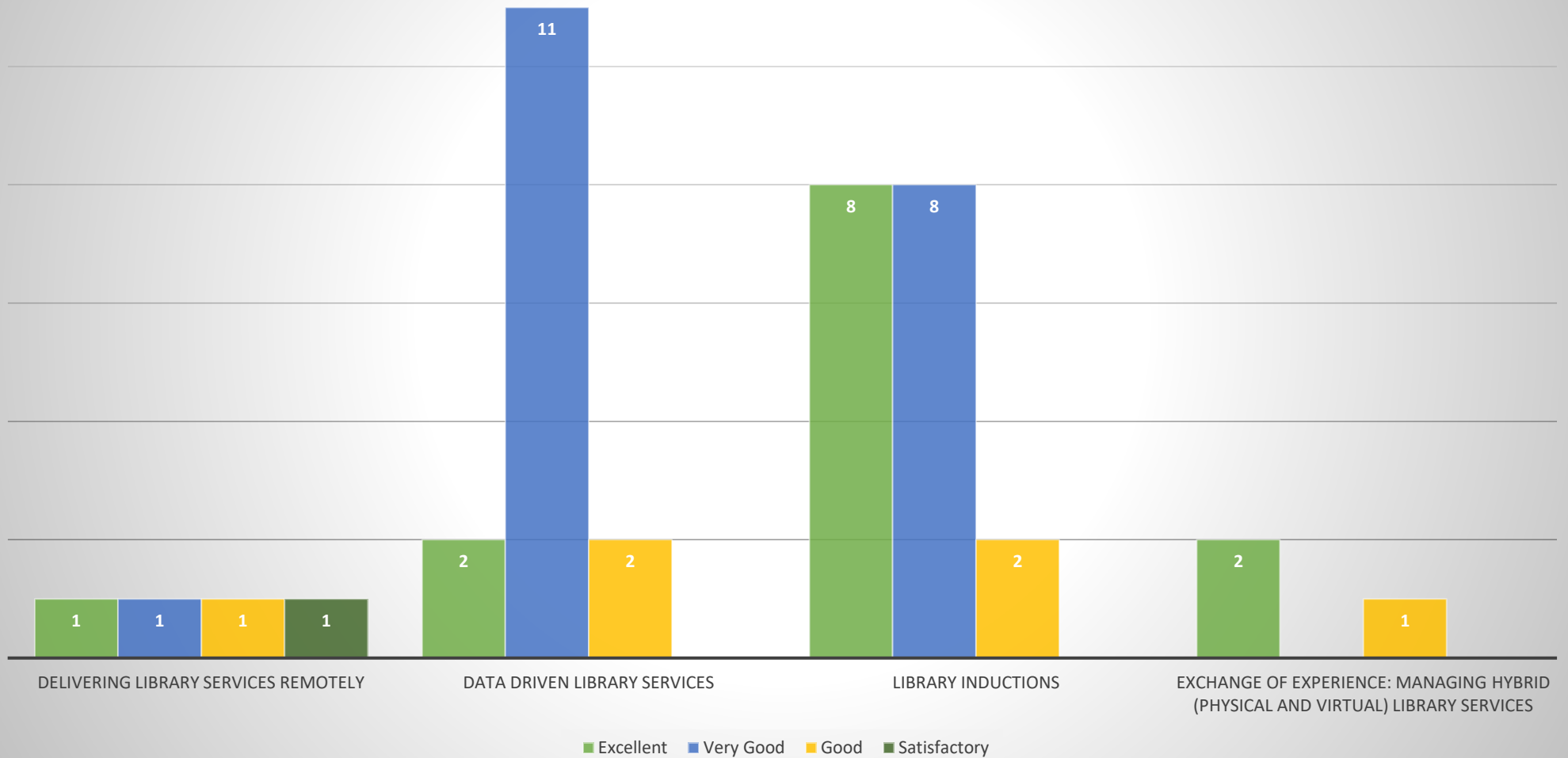
TG1 Event Feedback



TG2 Event Feedback



TG3 Event Feedback



TG4 Event Feedback

