

Why join a CPD25 task group?

My name is Natalie, and I am Library Customer Service Team Leader at ARU. I have been a member of Task Group 4 since 2022.

I have been able to get involved with many different events. A few events that have stood out to me have been Exchange of Experience, an online event where different institutions met up to discuss their involvement with student welcome week. I found this event uplifting and useful for other institutions to share their insights to how they were onboarding and welcoming students to their libraries and to share what was successful and what was not.

Last year I was part of the team who organised the Senior Library Assistant conference. It was great to work with colleagues within the group and work with people who are so passionate about what they do and the network they have built over time. The conference was a fantastic opportunity to hear from other senior library assistant and information professionals during their career journeys and to hear about their approaches to coaching team members.

I highly recommend Task Group 4 and if you can get involved, I would say do it. This group has given me the chance to work with a wonderful team of people as well as get to broaden my experiences and knowledge of the information profession.

Natalie Brown, Library Customer Services Team Leader, University Library, ARU. Task Group 4 member, July 2024.